



NCLS is a proud member of NCAN - the Norfolk-wide partnership of advice and community experts providing free, impartial and quality assured advice and assistance.

For more information visit www.ncan.co.uk.

Feedback From Our Clients

'I am very satisfied with the clear and precise advice given me which clearly showed me the path I should take. Thank you very much NCLS. I will recommend NCLS to anyone anytime.'

Free Legal Advice Client

'I was guided along a stressful path with kindness and empathy. I am grateful for the service NCLS offers with its expert and experienced staff.'

Welfare Rights Client

'I am very grateful for all the support I have received so far. The immigration system is complex and the NCLS made it possible to make an application without becoming too overwhelming. A necessary and vital service for all those wanting help and support.'

Immigration Client

'Thank you so much for your kindness and help, explaining everything clearly and giving me enough time to explain the problem.'

Debt Client

'I can't thank you enough for the support and advice she's given me. Above everything, she's given me the confidence that I am doing what is right for my son.'

Family Court Support Client

How You Can Support NCLS

Our work is funded by grants, fundraising and the generosity of individuals and organisations without which we would not be able to do the work we do.

If you would like to support NCLS you can do so in the following ways:

Make a donation

Donations can be made by cheque sent to our office or online by scanning the below QR code:



Follow us on Social Media

Facebook: www.facebook.com/NorfolkCLS

Norfolk Community Law Service

4 Duke Street

Norwich

NR3 3AJ



Registered in England. Company No.3524607. Charity No.1069066

Authorised by the IAA to provide immigration advice and services. Ref.

N201200043

Authorised and regulated by the Financial Conduct Authority. Ref. 620093

NORFOLK COMMUNITY LAW SERVICE

We are a registered charity providing a range of free, independent, confidential legal services including:

Legal Advice on Employment, Family and General matters

Debt Advice

Welfare Benefits Advice and Representation

Legal Advice for Victims of Domestic Abuse

Immigration Advice

Family Court Support Service

Call us on 01603 496623

Visit our website: www.ncls.co.uk

OUR SERVICES ARE FREE, INDEPENDENT, CONFIDENTIAL AND INCLUDE:

Free Legal Advice

- Legal advice from solicitors and barristers who generously give their time for free.
- We offer advice on **general (civil law), employment and family** matters.
- The appointments are 15 minutes long and are aimed at providing initial advice
- The appointments must be pre-booked and are usually carried out over the telephone

BOOKING AN APPOINTMENT

Online

The easiest way to provide us with your information is by filling in our Enquiry Form online, this can be accessed by **scanning the QR code** below or by visiting **www.ncls.co.uk/free-legal-advice-service**. Once we have your information we will call you to discuss arranging an appointment.

Scan me to access Enquiry Form



Telephone

You can call us to discuss booked an appointment. Our number is **01603 496623**, **press 3 for family matters or 5 for employment or general matters**. If we don't answer, leave a message and we will ring you back. If you do leave a message please provide the following details:

- Your full name
- Your telephone number
- Whether it is ok for us to leave a message
- A brief summary of what you would like help with

WhatsApp or Email

You can send us a message on WhatsApp, the number is **07900 153753**, or email us at **info@ncls.co.uk**. In the message please provide us the information set out in the 'Telephone' section above as we will need to give you a call to discuss your issue.

Debt

Advice and assistance for anyone worried about money they owe.

Contact the Debt team directly by calling **01603 496623, option 2** or emailing **debt@ncls.co.uk**.

Legal Advice for Victims of Domestic Abuse

Specialist advice appointments with a solicitor.

Call **01603 496623, option 3** or email **info@ncls.co.uk**

Immigration

Advice and help with Home Office applications.

Advice and representation for right to reside and welfare benefit appeals.

Contact the Immigration team by calling **01603 496623, option 1** or emailing **immigration@ncls.co.uk**

Welfare Rights

Advice and representation for welfare benefit appeals.

Contact the Welfare Rights team by calling **01603 496623, option 4** or emailing **wrars@ncls.co.uk**

Family Court Support Service

Support for people going to court about child contact arrangements.

Contact the Family Court Support team by calling **01603 496623, option 3** or emailing **family@ncls.co.uk**

Interpreters for all our services are available by arrangement.