

Parent Questionnaire – Your Responses

The Federation of Spixworth Schools Governing Body

Thank you for completing our Spixworth Infant School parent questionnaire.

Your views and opinions are very important to us as we make decisions about future improvements to our school.

Here is a brief overview of the responses you gave and some things we have already planned to address the few concerns that were raised.

100%

Of parents/carers felt:

- The school makes them aware of what their child will learn during the year
- The newsletters are informative
- The school provides a range of learning opportunities to support the curriculum
- They were aware of how to support from home

You said: Some parents commented on support for children with additional needs

Our response: We aim to enable every child to shine. Some children need support that is additional to or different from that for other children. Miss Davies, our SENDCo works closely with families to create plans for individual children with additional needs and holds termly 'surgeries' open to any parent. Our SEN report is on our website and we will email the summary leaflet to all families to clarify how we support children with SEN in our school.

You said: Some parents are not sure who the Governors are and a few suggested improvements could be made when concerns are raised

Our response: Our new, federated, governing board will send newsletters regularly and attend as many school events as possible. They also have pages on the websites of both schools. When concerns are raised these should normally be addressed by the class teachers. Head teachers only normally get involved if the concerns continue, although the Heads of both schools aim to be available as often as possible to parents. A request to see a Head teacher can always be made via the school offices. We feel the vast majority of concerns can be resolved through the excellent parent partnerships we aim for, however our complaints policies are available on the school websites should you wish to read them.

At Least 95%

Of parents/carers felt:

- their child was happy at school
- that their child does well at school
- that their child is safe and well cared for
- they are kept informed of their child's achievements
- they could speak to their child's teacher
- the school provides opportunities for parents to share in their child's learning
- the school makes sure children are well behaved
- the school knows about and supports children with Special Educational Needs and Disabilities
- that any problems would be dealt with quickly and effectively
- that the school is continually looking for ways to improve

You said: A few parents commented on other areas including timings of events, football/sport and communication via book bags

Our response: We understand that not all parents can attend all events. We will continue to rotate days and times of events to hopefully allow everyone to attend something and ensure these dates are out well in advance. We will continue to offer different team games at lunch times and after school clubs. Our sport coach is willing to look into opportunities for competitions, but the behaviour and team spirit of all members must be positive. Book bags are usually a safe mode of travel for communication but occasionally this system has broken down. All outgoing communication, including that with reply slips, will now also be emailed. For communication back into school, a secure box system will be introduced. The box will be at the playground entrance door every morning so replies/information/letters can be placed here to go directly to the school office.